



ProVoice

Call Recording



ProVoice DX4

The ProVoice DX4 Digital Voice Recorder makes all the benefits of professional, centralised call recording available and affordable to ALL organisations.

With the ProVoice DX4 Call Recording has never been simpler. Can you really afford not to?

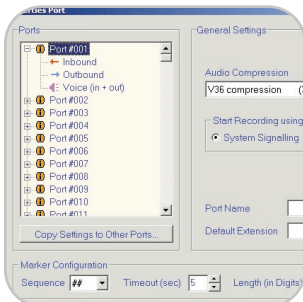
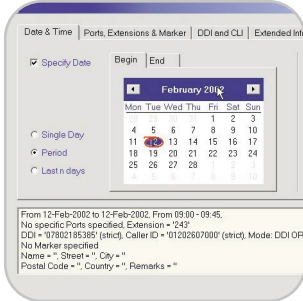
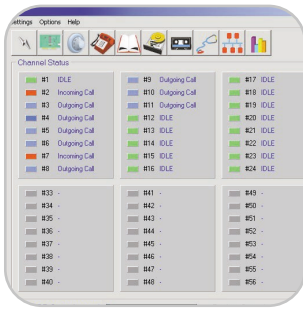
Now you too can enhance your business in any or ALL of the following ways

- Resolution of disputes
- Monitoring staff performance
- Monitoring customer service
- Compliance with Regulatory Bodies
- Verification of verbal orders/instructions
- Clarification of quantities/specifications
- Reduction in non-work related phone activity

Product Features

- The ProVoice DX4 connects to up to 4 of your telephone system's lines or extensions and streams all the conversations to the nominated recording server via proven USB technology
- Searchable fields to find the exact call you need to locate from the database using simple CallPlayer Windows retrieval tool
- Can also search for recordings automatically backed up to CD or DVD
- Forward conversation to a third party by clicking to email to any chosen destination
- Search for calls by:
 - Date
 - Time
 - Duration
 - Call Direction
 - *Line Number
 - *Extension
 - *CLI
 - *Dialled Number (*Subject to configuration.)





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(*Subject to configuration)

These searchable fields can be used to find the exact call(s) you need to locate from the database using the simple Call Player Windows based retrieval tool. This tool can also be used to search for recordings automatically backed up to CD or DVD. Should you wish to forward the conversation to a third party simply click to email to anywhere you choose.

Technical Features

- USB Connectivity
- Windows NT, 2000, XP
- Dimensions – 31 x 222 x 182mm
- Direct Digital Extension Decoding
- BRI (ISDN2) Interface
- Analogue (Line/Extension) Interface
- Audio Bandwidth 300-3400Hz
- Coding 64, 36 Kbits/sec
- Archive to any physical drive

Key Features

- Digital handset compatible
- BRI Lines
- Analogue Lines
- Simple USB connectivity
- Neat and compact
- Encrypted/tamperproof recordings
- 4 Ports
- Export to MP3
- Centralised storage
- Unlimited storage
- Fully automatic backup



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