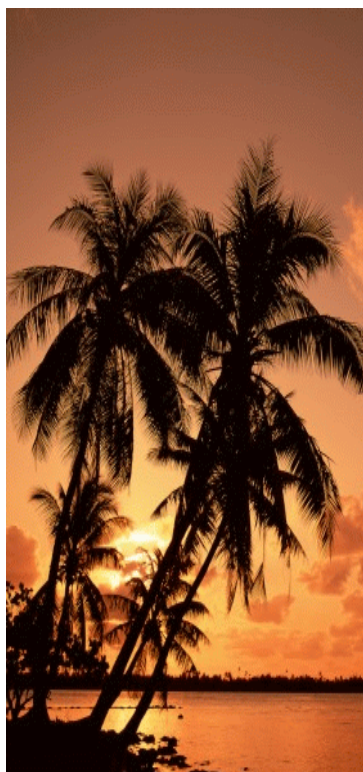


Callista® hospitality



Innovative, easy-to-use PMS

Callista@Hospitality has been designed for properties which need effective, reliable, easy-to-use management of their guests, telephones, invoicing, debtors and management reporting. Via the BDI function, Callista@Hospitality provides control of guest extensions from your PC and advanced telephony integration with an easy-to-use software interface.

Callista@Hospitality provides advanced software design to make the day-to-day management of your property more efficient and profitable and gives you the ability to provide new levels of service to your guests.

Main features

- Real-time billing of telephone calls & accommodation
- Quick and easy guest check in / check out
- Check in Wizard for fast, easy check in
- Integrated Search Wizard
- Integrated guest database
- Fax/e-mail confirmation letters directly from Callista
- Powerful reservations system
- Site configurable set-up options
- Lock and unlock extensions on check in/out¹
- Set wake up calls¹
- Set Do Not Disturb and Message Waiting indicators¹
- Flag room status from guest telephones¹
- Powerful reporting options

¹ This feature is available with selected PABXs only

Callista (UK) Limited

Colin Sanders Innovation Centre
Mewburn Road
Banbury
Oxfordshire
OX16 9PA

Tel +44 (0) 1295 817 641
Fax +44 (0) 1295 817 642
E-mail sales@Callista.co.uk
Web www.callista.net

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intelligence for intelligent business

Introduction

Designed for ease-of-use and for both novice and advanced users, Callista® Hospitality may be used with or without the reservation calendar and with or without the guest database. From the moment guests are checked in to rooms, the balance of their account, including phone calls, is constantly displayed on the room list eliminating the need for overnight transaction processing or call processing.

Reservations/Check in

An integrated Check In Wizard makes this process rapid and efficient guiding you through each of the critical check in steps. Reservations may be made for any date in the future, recording deposits and other information against the reservation. A graphical representation of a booking sheet presenting one month at a time is displayed and details about each reservation are available with a single click of the mouse. Utilising Windows drag and drop functionality, reservations can be dragged with the mouse from room to room to give complete flexibility. Check in guests with a click of the mouse or add new guests even without a reservation entry. Multiple accounts can be assigned to each check-in and multiple extensions can be assigned to each guest room. To move a guest to a new room after check-in simply drag the reservation to the new room. All transactions and phone calls are automatically moved with the reservation.

Guest Information

Guest details may be located in the Guest Database to provide full guest information and history. New guests can be added to the database at reservation or check-in time. The Guest Database is linked to Reservations and Invoicing with all records of each stay, invoices and balances available from the Guest Database. Customise the Guest database to match the requirements of each property and to allow the property to record specific information about each guest. Guests may be linked to companies, for centralised mailing addresses. Labels and extracts for newsletters are available selected by a variety of options.

Pricing

Flexible room type / guest type (standard, corporate) rates can be configured and a calendar of on and off peak days can be maintained in advance. Flexible phone call margins are available per guest type. Even though the software is shipped fully configured with standard carrier rates, full customisation of phone call rates is also available with the system's powerful Pricing Modification feature.

Telephone Control

With selected PABXs Callista® Hospitality provides BDI telephone control functions including :

- automatic lock/unlock extensions on check in/out
- schedule wake up calls
- update room status from room telephone
- activate message waiting lights
- set Do Not Disturb status from PC or guest telephone

Advanced Features

- Fax/e-mail confirmation directly from Reservations
- Automatic scheduled reporting
- On-line user guide with interactive question & answer
- Integrated Search Wizard to locate reservations, invoices, guests rapidly
- Automatic production of the Department of Statistics Accommodation Survey form (NZ only)

Room	Name	Room Type	Guest	Company	Entrance
01	Studio	Studio	Liddell, Chris	Chris Liddell	\$280.00
02	Studio	Studio	Assis, Pat	RJA International	\$1,530.00
03	Studio	Studio			
04	Double	Double			
05	Double	Double			
06	Double	Double			
07	Double	Double	Hewitt, John	Greentree Consulting	\$9,252.95
08	Double	Double			
09	Double	Double			
10	Double	Double	Doney, Caroline	Wildlife Australia	\$15,200.00
11	Room	Room			
12	Room	Room			
13	Studio	Studio	Assis, Roger	Roger Assis	\$1,190.00

Room List

Week	M	T	W	T	F	S	S
27							
28							
29							
30							
01							
02							
03							
04							
05							
06							
07							
08							
09							
10							
11							
12							
13							

Reservations

Check in Wizard

Checkin Details Step 1 of 10

Checking in Confirmed Hold / Enquing

Date from: 14 Sep 2001 Time from: 12:52

Check to: 15 Sep 2001

Nights: 1 Voucher number: []

Adults: 1 Child: 0

Back Cancel Next >>

Check in Wizard

Minimum System Requirements

- Windows® 95 / 98 / Me / NT / 2000 / XP
- Pentium PC 100MHz processor
- 64MB RAM (minimum free at all times)
- 500MB hard disk space
- CD-ROM
- 3.5" FDD
- 1024 x 768 resolution screen
- BUS/PS2 mouse
- Free serial (COM) port